



WARNING: Itinerant asphalt / bitumen layers

Dodgy asphalt / bitumen layers have been targeting households in South-East Queensland, offering discount driveway repairs.

They claim they are working on construction sites in the area and offer to do the job for a low price with leftover material. Typically these operators do a substandard job using watered-down materials. Often the jobs have to be fixed by a qualified trader, leaving the consumer to pay twice for the same job. These dishonest operators travel from one place to another looking for opportunities to deceive unsuspecting consumers.

How can I recognise these operators?

These operators:

- may begin the work without discussing payment, and later pressure consumers for cash payment on completion of the work
- may initially offer consumers payment plans or EFTPOS payment options, and later pressure the consumer for a full payment in cash
- usually give verbal quotes only and don't bill in an appropriate fashion (for example, an invoice)
- don't issue any paperwork with identifying information, such as an Australia Business/Company number, business name or business location
- usually only provide a mobile phone number and PO Box as contact details
- may claim they have been working on a nearby construction site and offer to do the job for a low price with leftover material
- use stand-over tactics to pressure consumers into hasty decisions.

Consumers in Glenore Grove, Laidley Heights, Tarampa, Ningi, Rosewood, Grandchester and Deception Bay have been targeted.

How do I get help?

Anybody approached by a suspect itinerant trader should [contact us](#).

We can check if the trader has a registered business name or Australian Business Number (ABN) and can give you advice on your rights under the door-to-door trading provisions of the Fair Trading Act 1989. Door-to-door trading laws protect both consumers and industry from the dangers of rogue operators. Read more about [door-to-door trading](#).

If you've been the victim of one of these dodgy operators or think you have seen one in operation, please report it to us.